

## **Update Regarding COVID-19 from LECO Corporation**

*St. Joseph, Mich.* – As the world continues to monitor the outbreak of COVID-19, a novel coronavirus, LECO remains committed to doing our part to ensure the health and safety of our global workforce, while also maintaining business continuity and support for our customers during this time.

All LECO offices, including our manufacturing facility in the US, remain committed to staying operational as much as possible in accordance with local and federal regulations, with most locations restricting non-essential visitors. Please recognize that this is a fluid situation that carries a high degree of uncertainty, and our current situation can change at any moment.

Providing our customers with quality product in a timely manner continues to be our priority.

- While we continue to see no dramatic changes in the availability of supplies or materials, the growing list of suppliers with shelter-in-place-restrictions may mean some suppliers have trouble getting materials to us in the near future. LECO is prepared to work within our diverse network of quality suppliers to find an alternative solution wherever possible. Should this impact your order, we will notify you via phone or e-mail.
- Order processing and domestic shipping/delivery times are running on-schedule, however we recognize that local and business regulations may make it difficult for your company to accept and receive orders at this time. Please contact us if you have concerns or questions regarding an order's delivery time.
- We have started to see some international shipments affected by regional transportation restrictions. We are doing our best to navigate these situations as they occur and identify alternative solutions to get products internationally to our customers on a case-by-case basis. Again, we recognize that local regulations may make it difficult for your company to accept and receive orders at this time. Customers located outside of the US should contact LECO Africa (Pty) Ltd with any questions or concerns.
- Visits from our LECO Africa (Pty) Ltd Support Team, including equipment installations and serviceability calls, are continuing as permitted in accordance with local and

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business regulations. If you have a question regarding a scheduled installation or service call, please contact Sales +27 11 974 1681/3 or Service +27 11 974 1685/6.

- All on-site customer trainings, classes, seminars, tours, etc. at our headquarters in the United States have been cancelled through April 15<sup>th</sup>. In some cases, on-line solutions will be offered. Please work directly with your LECO contact if you have questions regarding these events.

All LECO employees are encouraged to follow the guidelines set forth by the World Health Organization (WHO), including avoiding close contact with people who are sick, washing hands often with soap and water, and continued cleaning and disinfecting hard surfaces. Employees are encouraged to follow the guidelines and regulations set forth by their local, state, or federal government.

We continue to monitor this situation closely and will notify our customers of any potential delays as they occur. We value your business and appreciate your continued support during these unusual and unforeseen circumstances.